

## 2021 Birkie Week Selecting my Race Day – FAQs (2/3/21)

### **I haven't selected my race day yet. What should I do?**

- Immediately contact [registration@birkie.com](mailto:registration@birkie.com) to make arrangements for your race day
- You may also call the Birkie office at 715-634-5025, press option #5
- All slots (by day & wave) are first come, first served, the sooner you select your race day the greater the likelihood of getting your preferred selection.

### **Can I switch from in-person skiing to the virtual skiing option?**

- You may choose virtual at any time and by [clicking here](#).
- Skiers who choose the virtual option will have their bib, participant hat, and finish medal or pin mailed to directly to their home.
- Once a skier switches to the virtual option they may not switch back to the in-person option.
- Please see the Virtual Race Option FAQs for more details.

### **What happens if I want to ski on a day that isn't offered?**

- Once inventory capacity in each pre-qualified wave and date has been reached, that date and time will no longer be available. You will need to choose from available options.

### **Can I choose a different wave if my wave is full on the day I want?**

- You are unable to choose a different wave from your Race Day Selection email as it reflects only the available options for the wave you've earned.

### **Once I choose my race day, can I switch it to another day?**

- Please choose the date you prefer. Once you've chosen your race day you are unable to switch to another day.
- If you have questions, please email us at [registration@birkie.com](mailto:registration@birkie.com).

### **What happens if the day I'd like to ski has already reached capacity? Will you have a waiting list?**

- Each day and wave are inventory based. Once a wave and date are filled, they will be removed from the consideration set. Skiers must choose from the available dates or they may also choose to ski the virtual option.
- There is not a waiting list option available.

### **I am registered for more than one race. Will my Race Day Selection email allow me to choose my days for both races?**

- If a skier is registered for more than one Birkie week race, they will have received a separate Race Day Selection email for each individual race, based on when they registered for each particular race.

### **I'd like to switch to a different race or technique; how can I do that?**

- The deadline to switch your race or technique has passed.

### **If I can't select the race day I want, can I just show up and ski on a different day?**

- No, we have carefully modeled each wave and each race day to reduce congestion in the start, on-course, and in the finish area, to reduce congestion. For the safety of all participants, you are unable to race on a day other than the day you are assigned.
- If you ski on a day other than the day you are assigned, your race time will not be counted, and you will not receive credit for skiing your race. Thank you for your cooperation.

Questions? Email us at [registration@birkie.com](mailto:registration@birkie.com). Thank you!