

2021 Birkie Week Selecting my Race Day – FAQs As of 12/16/20

How and when will I be able to choose my race day?

- Race day selection emails were sent out in November. If you did not receive an email, please email registration@birkie.com to select your race day from available options.
- Newly registered skier will choose their date as part of their registration process.
- Race day selection percentage full graphs are available on the Birkie Event Update page and are updated each week.

Is there a deadline by which I need to select my race day?

- We encourage you to select your race day as quickly as possible as emails will continue to be sent out based on the schedule above.
- All slots are first come, first served, the sooner you select your race day the greater the likelihood of getting your preferred selection.
- All race day selections must be made before bib assignments begin.

Can I switch from in-person skiing to the virtual skiing option?

- You may choose virtual at any time and by <u>clicking here</u>.
- Skiers who choose the virtual option by January 22, 2021 will have their bib, participant hat, ski ties, and finish medal or pin mailed to them before the event.
- Once a skier switches to the virtual option they may not switch back to the in-person option.
- Please see the Virtual Race Option FAQs for more details.

What happens if I want to ski on a day that isn't offered?

• Once inventory capacity in each pre-qualified wave and date has been reached, that date and time will no longer be available. You will need to choose from available options.

Can I choose a different wave if my wave is full on the day I want?

• You are unable to choose a different wave from your Race Day Selection email as it reflects only the available options for the wave you've earned.

Once I choose my race day, can I switch it to another day?

- Please choose the date you prefer. Once you've chosen your race day you are unable to switch to another day.
- If you have questions, please email us at registration@Birkie.com.

What happens if the day I'd like to ski has already reached capacity? Will you have a waiting list?

- Each day and wave are inventory based. Once a wave and date are filled, they will be removed from the consideration set. Skiers must choose from the available dates or they may also choose to ski the virtual option.
- There is not a waiting list option available.

I am registered for more than one race. Will my Race Day Selection email allow me to choose my days for both races?

• If a skier is registered for more than one Birkie week race, they will receive a separate Race Day Selection email for each individual race, based on when they registered for each particular race.



I'd like to switch to a different race or technique; how can I do that?

• From December 1, 2020 through January 19, 2021 at 4pm CST, you can choose to switch to another race or change your technique. During that window of time, click here for the <u>change request form</u>.

If I can't select the race day I want, can I just show up and ski on a different day?

- No, we have carefully modeled each wave and each race day to reduce congestion in the start, oncourse, and in the finish area, to reduce congestion. For the safety of all participants, you are unable to race on a day other than the day you are assigned.
- If you ski on a day other than the day you are assigned, your race time will not be counted, and you will not receive credit for skiing your race. Thank you for your cooperation.

Questions? Email us at registration@birkie.com. Thank you!